Faulty Returns Form

Steps:

1. Complete form and fax to Beyond
2. Beyond will advise Return Authorisation (RA) number
3. Please include this form and RA number in your parcel
4. Please ensure that the goods described below are included in parcel

Tel : 1300 888 388
Fax : 1300 888 399

*Beyond replace products unless otherwise stated

Date: _____ **/** _____ **/** _____

Page: _____of _____

Customer Reference Number # : _____

RA Number # :

Dealer Name:

Contact Person:

Phone: Fax:

Address:

Item Code	Fault Description **(must be completed)**	Qty	Unit $ ex GST	Is the item from a Pack?	Credit (C) or Replace (R)?
	Total $				

Send items to:
Returns Department
Beyond Holdings
4/261 Mickleham Road
Tullamarine VIC 3043

Conditions:

1. This form applies only to **FAULTY PRODUCTS**
2. Products listed must accompany this form
3. The return of products to Beyond is the responsibility of and at the expense of the sender
4. Any products assessed not faulty or a product not sold by Beyond will be returned to the sender
5. Any use of Beyond/AAE consigment bags (discontinued) or account # is prohibited and any costs incurred will be billed to the sender
6. Branded products must be submitted with purchase receipt, packaging and full despription of fault.goods will be replaced and/or credited once assessment and approval by organisation has occurred. "brands" include Jabra,Blueant,JMB,ipower,Moto,Nokia, Non Beyond packaged and etc

Customer Authorisation:

I hereby agree that the above is true and correct and I have read and understood the Conditions as mentioned above.

NAME: _____ **POSITION:** _____

SIGNED: _____ **DATE:** _____